



Video Doorbell Ultra +

Status Light Guide

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Reference Guide

Solid Green | Ready and working normally.



Solid White | Making or in a live call.



Solid Blue | Making or in a live call.



Pulsing Blue | Battery charging.



Alternating Blue & Green | Connected to WiFi. Waiting for server connection.



Alternating Blue & Yellow | Firmware Upgrade.



Flashing Orange Rapidly | No Internet connection.



Flashing Blue Rapidly | Power supply issue. Doorbell Transformer might need to be replaced.



Flashing Green | Troubleshooting Mode. Continue to hold for troubleshooting options.



Alternating Green & Red | In AP mode. Putting out temporary WiFi signal and ready to connect to home network.



Hold for ~ 60 seconds

Flashing Blue | Power cycle. Rebooting doorbell.



Hold for ~ 70 seconds

Yellow | Flashing - Factory reset. Clears all settings from doorbell.



Hold for ~ 80 seconds